

SREE NARAYANA COLLEGE, SIVAGIRI, VARKALA
DEPARTMENT OF COMMERCE, HOTEL MANAGEMENT AND CATERING
BCOM FINANCE (SEMESTER 1& 2, 2015-2016 BATCH)
ANALYSIS OF FEEDBACK

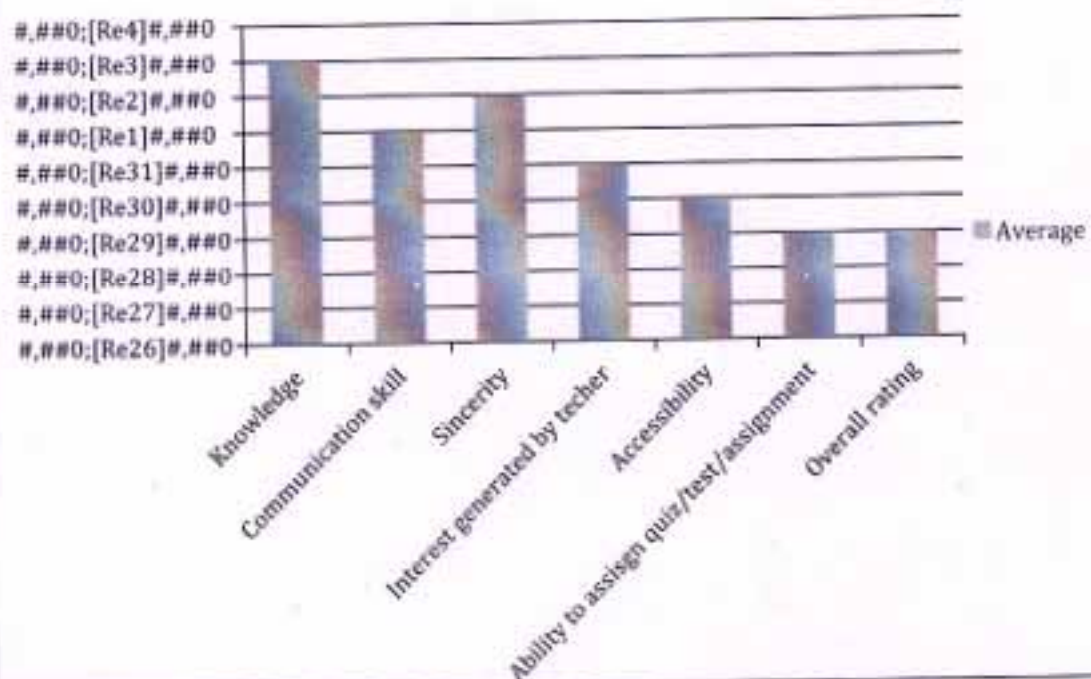
1. TEACHER FEEDBACK ANALYSIS

Department of Commerce is having 6 full time faculty members and a part time law lecturer. As far as the first year students are concerned, there will be teachers from English department and Malayalam department for teaching. Student's evaluation on teachers is given below.

Sl. No	Criteria	Average
1	Knowledge	94
2	Communication skill	92
3	Sincerity	93
4	Interest generated by teacher	91
5	Accessibility	90
6	Ability to assign quiz/test/assignment	89
7	Over all rating	89




Principal
Sree Narayana College
Sivagiri, Varkala



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Principal
 Narayana College
 Shvagiri, Varkala

Action Taken Report

The overall assessment of teachers by the students shows a favourable result as the overall average comes to 89. But the teachers need to give special care in certain areas like accessibility and ability to assign quiz/test/assignment by giving extracurricular advices and in using modern technology.

The matter was discussed in the department meeting and it was decided to conduct more class tests and assignment to improve the student knowledge. It was also decided to spend more time for assessing their knowledge in order to make them efficient.



SREE NARAYANA COLLEGE, SIVAGIRI, VARKALA
DEPARTMENT OF COMMERCE, HOTEL MANAGEMENT AND CATERING
BCOM FINANCE (SEMESTER 3 & 4, 2015-2016 BATCH)
ANALYSIS OF FEEDBACK

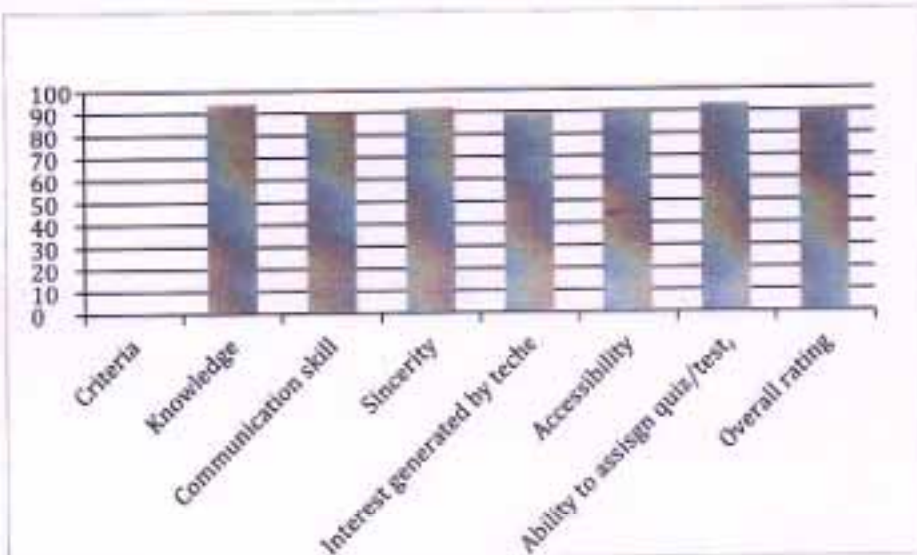
1. TEACHER FEEDBACK ANALYSIS

Department of Commerce is having 6 full time faculty members and a part time law lecturer. As far as the second year students are concerned, there will be teachers from English department and Malayalam department for teaching. Student's evaluation on teachers is given below.

Sl. No	Criteria	Average
1	Knowledge	94
2	Communication skill	90
3	Sincerity	92
4	Interest generated by teacher	89
5	Accessibility	90
6	Ability to assign quiz/test/assignment	93
7	Over all rating	89




Principal
Sree Narayana College
Sivagiri, Varkala



Action Taken Report




Principal
Sri Narayana College
Varkala

The feedback analysis shows that the teachers can effectively communicate the subject to their students and are able to generate the interest for the subject in the students. .Communication skill and Accessibility are also areas of concern. To solve these issues HOD organized a meeting and decided to take necessary steps for improvement. . Teachers are accessible outside the classroom where students are free to mingle with the teacher and can discuss their doubts both inside and outside the classroom but the analysis shows that they should be more accessible.




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Sree Narayana College
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SREE NARAYANA COLLEGE, SIVAGIRI, VARKALA
DEPARTMENT OF COMMERCE, HOTEL MANAGEMENT AND CATERING
BCOM FINANCE (SEMESTER 5 & 6, 2015-2016 BATCH)
ANALYSIS OF FEEDBACK

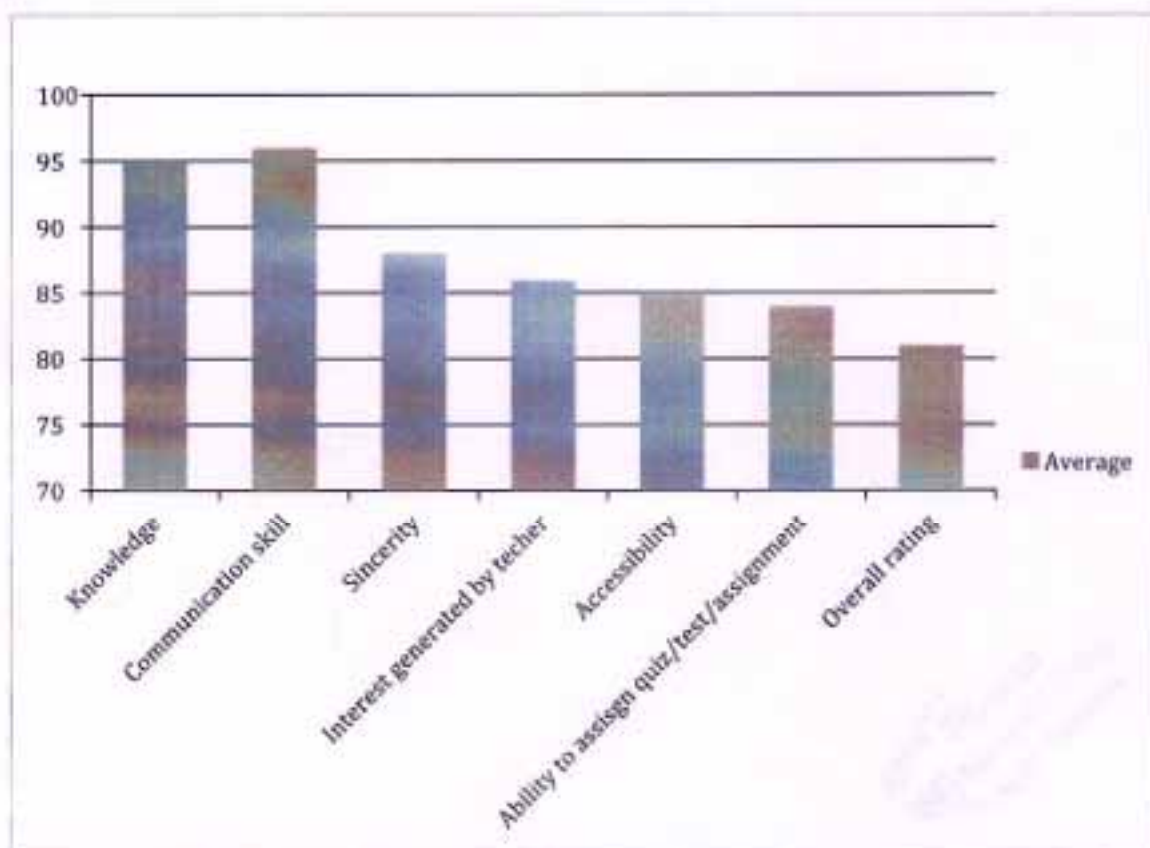
1. TEACHER FEEDBACK ANALYSIS

Department of Commerce is having 6 full time faculty members and a part time law lecturer. As far as the third year students are concerned, there will be teachers from English department and Malayalam department for teaching. Student's evaluation on teachers is given below.

Sl. No	Criteria	Average
1	Knowledge	95
2	Communication skill	96
3	Sincerity	88
4	Interest generated by teacher	86
5	Accessibility	85
6	Ability to assign quiz/test/assignment	84
7	Over all rating	81




Principal
Sree Narayana College
Sivagiri, Varkala



Principal
Sri Narayana College
Sivagiri, Varkala

Action Taken Report

The feedback received from the fourth semester students with regard to teachers shows that Accessibility and Ability to assign quiz/test/assignment needs more attention. A Departmental meeting held for discussing these issues and decided to give special efforts to improve accessibility support the removal of various obstacles to studying. In addition to accessibility of facilities, attention is focused on students to make them able to assign test or quiz or assignments.




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SREE NARAYANA COLLEGE SIVAGIRI VARKALA
DEPT OF COMMERCE, HOTEL MANAGEMENT & CATERING

FEEDBACK ANALYSIS 2016-17

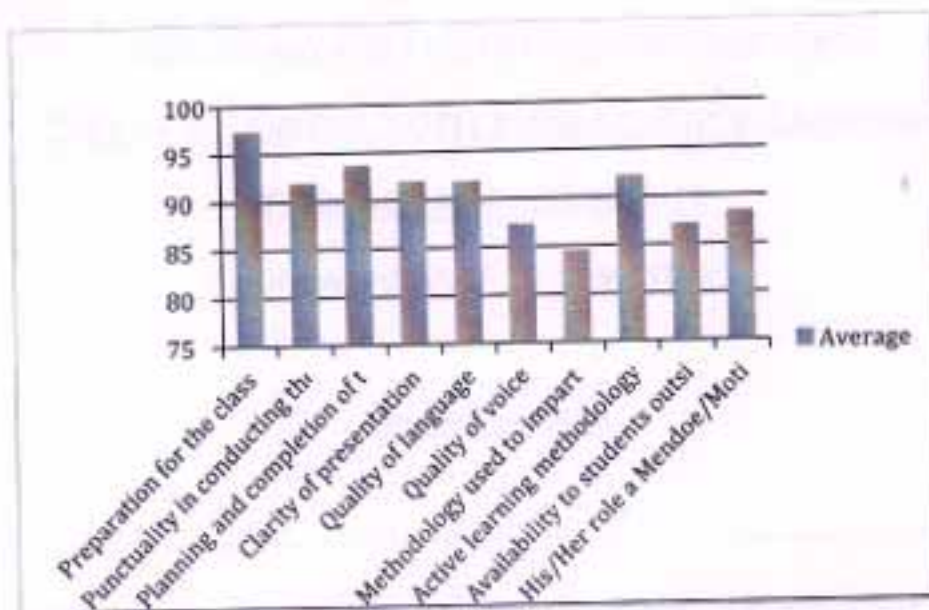
BCOM FINANCE 2nd SEMESTER

Teacher Evaluation

Criteria	Average
Preparation for the class	97
Punctuality in conducting the class	92
Planning and completion of the syllabus in time	94
Clarity of presentation	92
Quality of language	92
Quality of voice	87
Methodology used to impart the knowledge(use of blackboard,charts,teachings aids)	85
Active learning methodology used like Group discussion,Tutorials,Assignments,and seminar etc..	92
Availability to students outside class hours for clarification, counseling,career guidance,etc..	87
His/Her role a Mentor/Motivator/Guide/Facilitator/Counselor	88




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Sree Narayana College
Sivagiri, Varkala



The feedback received from the second semester students with regard to teachers showed that methodology used to impart the knowledge needs much improvement. Quality of voice and availability of teachers outside class hours are also areas of concern. To solve these issues Head of the Dept organised a special meeting and discussed these issues with the teachers. The opinion, explanations and suggestions of all the teachers were taken. The Head of the Dept requested all the teachers to make effective use of teaching methods. Teachers were encouraged to make use of ICT including powerpoint presentation.

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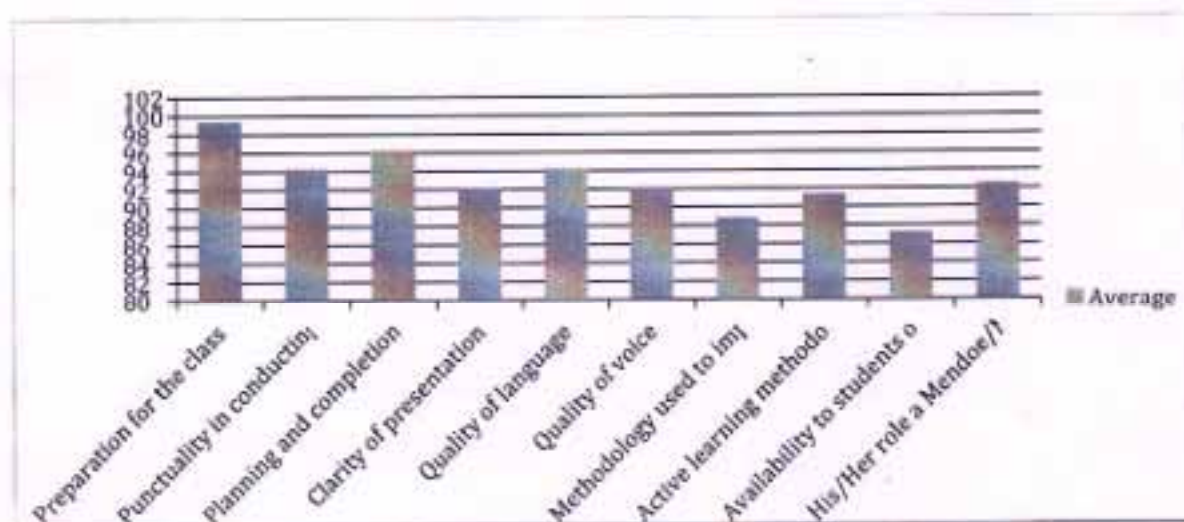
SREE NARAYANA COLLEGE SIVAGIRI VARKALA

DEPT OF COMMERCE, HOTEL MANAGEMENT & CATERING

FEEDBACK ANALYSIS 2016-17

BCOM FINANCE 4th SEMESTER

Criteria	Average
Preparation for the class	99
Punctuality in conducting the class	94
Planning and completion of the syllabus in time	96
Clarity of presentation	92
Quality of language	94
Quality of voice	92
Methodology used to impart the knowledge(use of blackboard,charts,teachings aids)	89
Active learning methodology used like Group discussion,Tutorials,Assignments,and seminar etc..	91
Availability to students outside class hours for clarification, counseling,career guidance,etc..	87
His/Her role a Mentor/Motivator/Guide/Facilitator/Counselor	93



Action Taken Report

The above analysis based on the feedback from fourth semester students showed that criteria like methodology used to impart the knowledge(use of blackboard, charts, teachings aids) and availability of



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Sivagiri, Varkala

teachers outside class hours needs more improvement. It was found that students are not much satisfied with the active learning methodology used like Group discussion, Tutorials, Assignments and seminars. This was discussed in the dept meeting and all the teachers were asked to take serious steps in this regard. All the teachers were asked to attend courses to enhance ICT usage and IT oriented teaching methods.



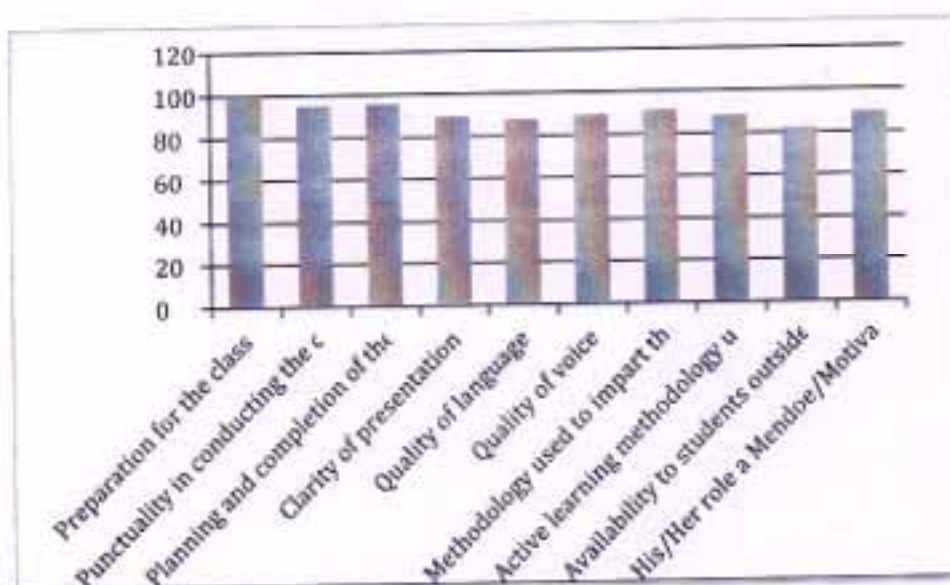

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Sree Narayana College
Sivagiri, Tirumala

SREE NARAYANA COLLEGE SIVAGIRI VARKALA
DEPT OF COMMERCE, HOTEL MANAGEMENT & CATERING

FEEDBACK ANALYSIS 2016-17

BCOM FINANCE 6th SEMESTER

Criteria	Average
Preparation for the class	100
Punctuality in conducting the class	95
Planning and completion of the syllabus in time	96
Clarity of presentation	90
Quality of language	88
Quality of voice	89
Methodology used to impart the knowledge(use of blackboard,charts,teachings aids)	91
Active learning methodology used like Group discussion,Tutorials,Assignments,and seminar etc..	89
Availability to students outside class hours for clarification, counseling,career guidance,etc..	82
His/Her role a Mentor/Motivator/Guide/Facilitator/Counselor	90




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Sree Narayana College
Sivagiri, Varkala

Action Taken Report

The feedback data analysis of sixth semester students showed that students are still not satisfied with the quality of voice and language of teachers as per the analysis. Students are also concerned with regard to the availability of teachers outside class hours for clarification and guidance. The matter was discussed seriously in the dept level meeting. All the faculty members were advised to improve their language and voice for effective presentation.



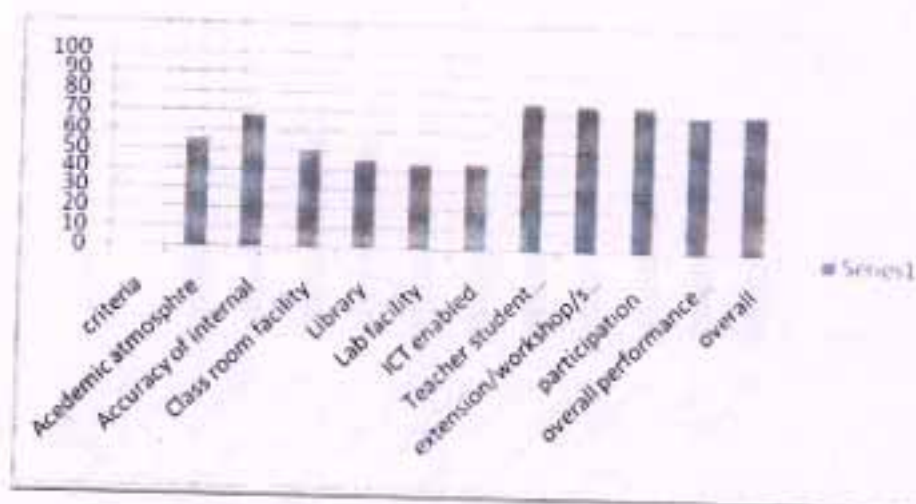

Principal
Sri Narayana College
Srirangapatna

B Com Finance Second Semester - 2017-20 Batch

Action Taken Report based on Feed Back

Dept Evaluation

Criteria	Average
Academic atmosphere	55
Accuracy of internal	68
Class room facility	50
Library	46
Lab facility	44
ICT enabled	44
Teacher student relationship	76
extension/workshop/seminar	76
participation	76
overall performance of teachers	70
Overall	71



From the above analysis it was found that library facility, Lab facility and ICT usage is not satisfactory. The Dept reported the details of feedback regarding library and ICT facilities to the Principal and PTA and requested to take appropriate steps. The Department meeting discussed the feedback on criteria like classroom facility and accuracy of internal assessment and decided to take steps to enhance these

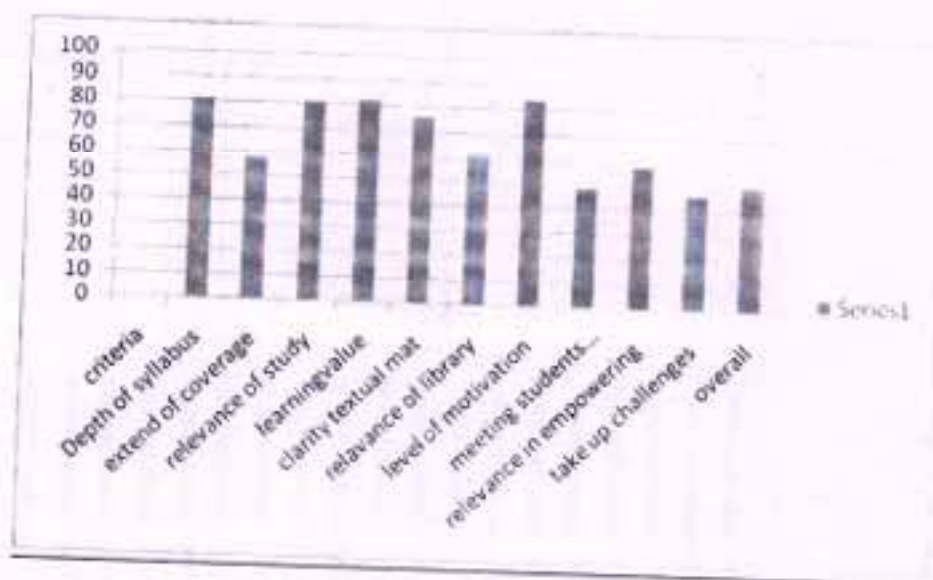


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Principal
Sri Narayana College
Sivagiri, Varkala

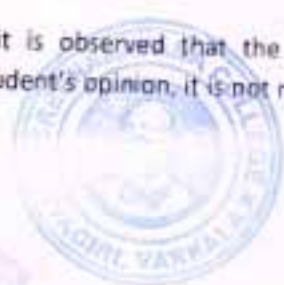
aspects. The teachers were requested to pay more attention to the accuracy of internal assessment and organise more extension activities, workshops and seminars.

Curriculum Evaluation

Criteria	Average
Depth of syllabus	81
extend of coverage	58
relevance of study	81
Learning value	82
clarity textual mat	76
relevance of library	61
level of motivation	84
meeting students requirement	49
relevance in empowering	58
take up challenges	47
Overall	51



From the above analysis it is observed that the curriculum design is not meeting the students requirements. As per the student's opinion, it is not making them capable of taking up the challenges of



Principal
Sri Narayana College
Chavara, Varkala

modern life. The dept meeting discussed this and consider it as a matter of serious concern. It was decided in the meeting to report the matter to Board Of Studies immediately and to take corrective measures regarding this.

Teacher Evaluation

Criteria	Average
subject knowledge	80
communication skill	82
classes interesting	79
testing student knowledge	79
clearing doubts	81
well prepared	78
covering all portions	82
evaluate test papers and assignments	81
using modern technology	79
sincere and dedicated	80
class control	80
punctuality	77
no partiality	78
job oriented education	78
special care to weaker students	77
help and guidance	78
curricular and extracurricular advice	81
kind	77
additional hours	78
overall	79



Principal
Sri Jayachandran College
Shajapur, Varanasi

The feedback received from the second semester students with regard to teachers showed that aspects like special care to weaker students, punctuality, additional hours taken after leave and being considerate to all students needs much improvement. To solve these issues Head of the Dept organised a special meeting and discussed these issues with the teachers. The opinion, explanations and suggestions of all the teachers were taken. The Head of the Dept requested all the teachers to take required number of compensatory classes proportionate to the lost hours due to leave taken and to submit this report. The teachers were asked to submit the details of remedial classes taken immediately.



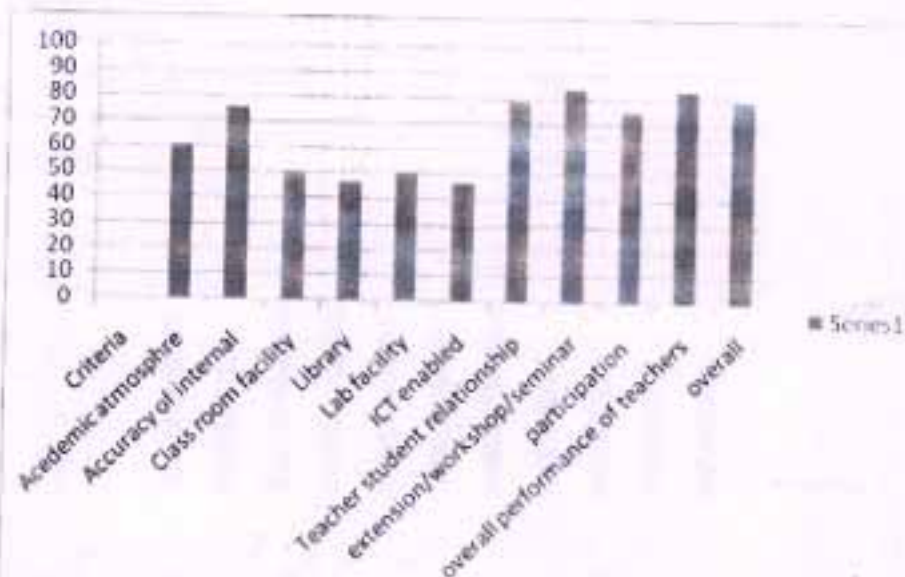

Principal
Narayana College
Bangalore

B Com Finance Fourth Sem - 2017-20 Batch

Action Taken Report based on Feed Back

Dept Evaluation

Criteria	Average
Academic atmosphere	61
Accuracy of internal	76
Class room facility	51
Library	47
Lab facility	51
ICT enabled	47
Teacher student relationship	79
extension/workshop/seminar	84
participation	76
overall performance of teachers	84
overall	80



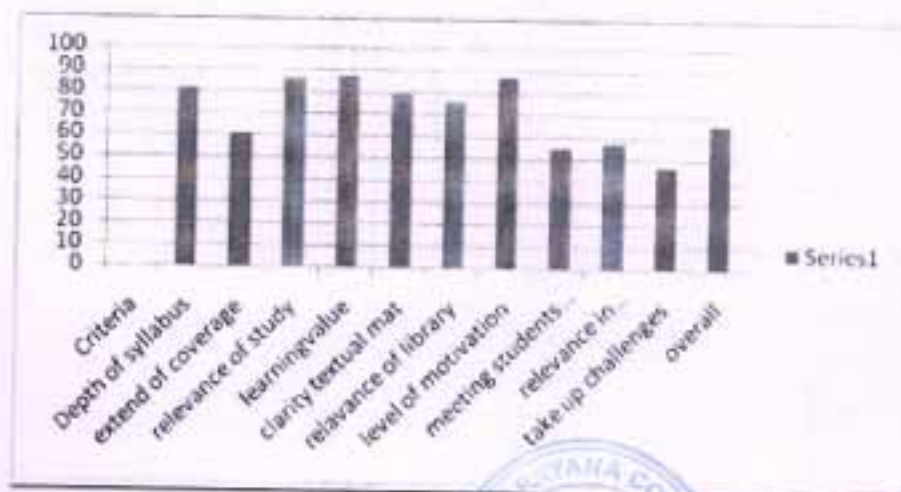
Principal
Sree Narayana College
Varkala

Action Taken Report

The above analysis based on the feedback showed slight improvement on aspects like library facility, Lab facility and ICT usage when compared to the previous years data. Criteria like academic atmosphere, extension activities organised and overall performance of teachers revealed considerable improvement. However, it was found that students are still not satisfied with the accuracy of internal assessment. This was discussed in the dept meeting and all the teachers were asked to take serious steps in this regard. The academic atmosphere and class room facility was also observed as areas that need improvement. The matter was reported to Principal and PTA.

Curriculum Evaluation

Criteria	Average
Depth of syllabus	81
extend of coverage	61
relevance of study	86
learning value	87
clarity textual mat	79
relevance of library	76
level of motivation	87
meeting students requirement	55
relevance in empowering	58
take up challenges	47
overall	66



Principal
Sri Narayana College
Srirangapatna, Varadola

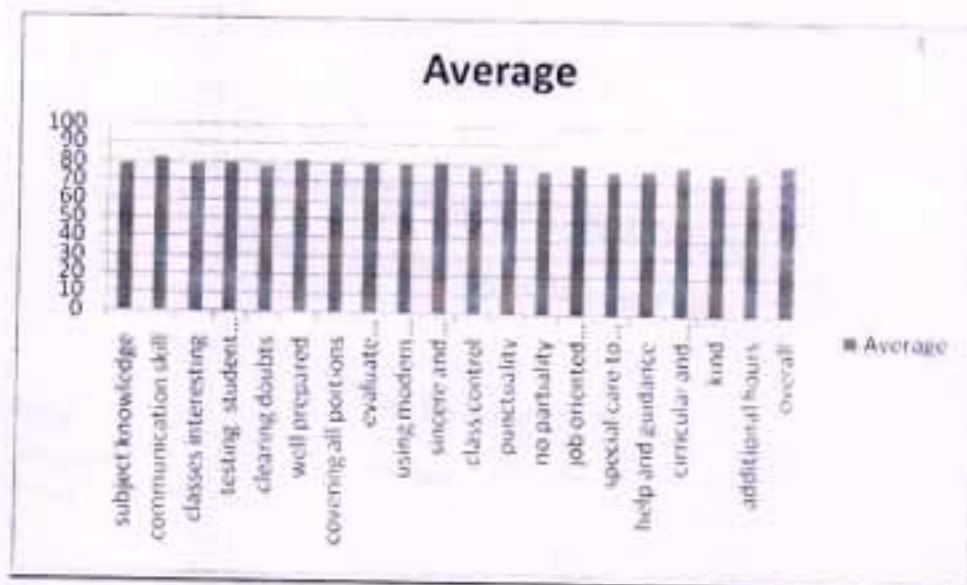
The feedback analysis on curriculum evaluation revealed that taking up challenges in modern life , empowering students and meeting students requirements are the weaker aspects. However all the criteria showed improvement when compared to the previous years feedback. The matter was discussed in the dept level meeting. The Head of the Dept agreed to refer the matter with the Board of Studies in Commerce, University of Kerala to resolve the issues.

Teacher evaluation

Criteria	Average
subject knowledge	79
communication skill	82
classes interesting	79
testing student knowledge	80
clearing doubts	79
well prepared	82
covering all portions	80
evaluate test papers and assignments	80
using modern technology	80
sincere and dedicated	81
class control	79
punctuality	81
no partiality	77
job oriented education	80
special care to weaker students	77
help and guidance	78
curricular and extracurricular advice	80
kind	77
additional hours	77
overall	81



[Signature]
Principal
Shree Narayana College
Shree Narayana Vardhala



It was observed that number of additional hours taken, partiality, care to weaker students and kindness towards all students needs attention from the part of teachers. All these aspects have shown only slight improvement when compared to previous years analysis. The dept level meeting discussed these matters. The Head of the dept requested all the teachers to conduct more extra classes and to be impartial towards students in internal assessment. The dept level monitoring committee was asked to collect report on remedial classes, extra classes and monitor the progress of weaker students on a regular basis.



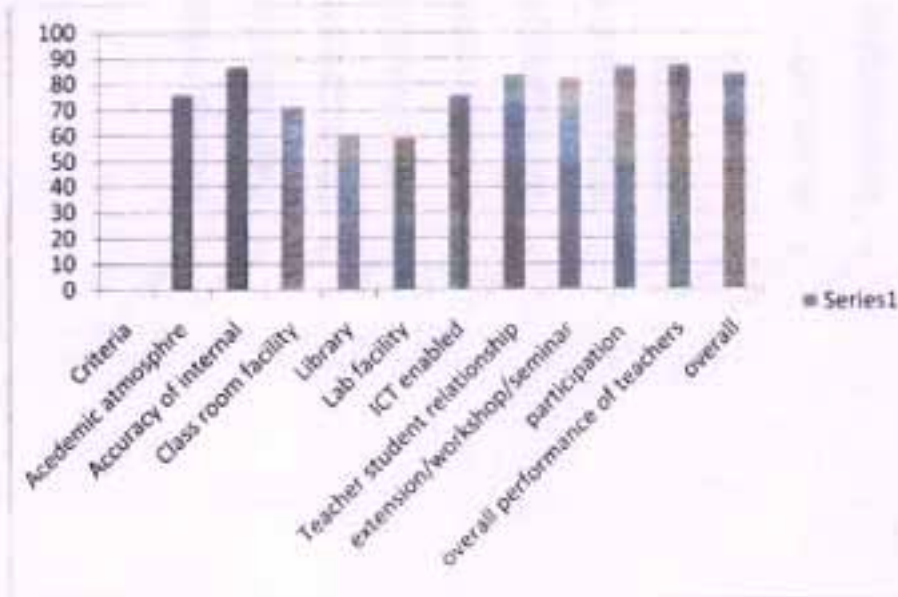
Principal
 Sri Narayana College
 Sivagiri, Varkala

B Com Finance Sixth Semester - 2017-20 Batch

Action Taken Report based on Feed Back

Dept Evaluation

Criteria	Average
Academic atmosphere	76
Accuracy of internal	87
Class room facility	71
Library	61
Lab facility	59
ICT enabled	76
Teacher student relationship	84
extension/workshop/seminar	83
participation	87
overall performance of teachers	88
overall	84



The feedback data showed that students are not still satisfied with the library facility and lab facility. The class room facility also needs improvement as per the analysis. The matter was discussed in the dept

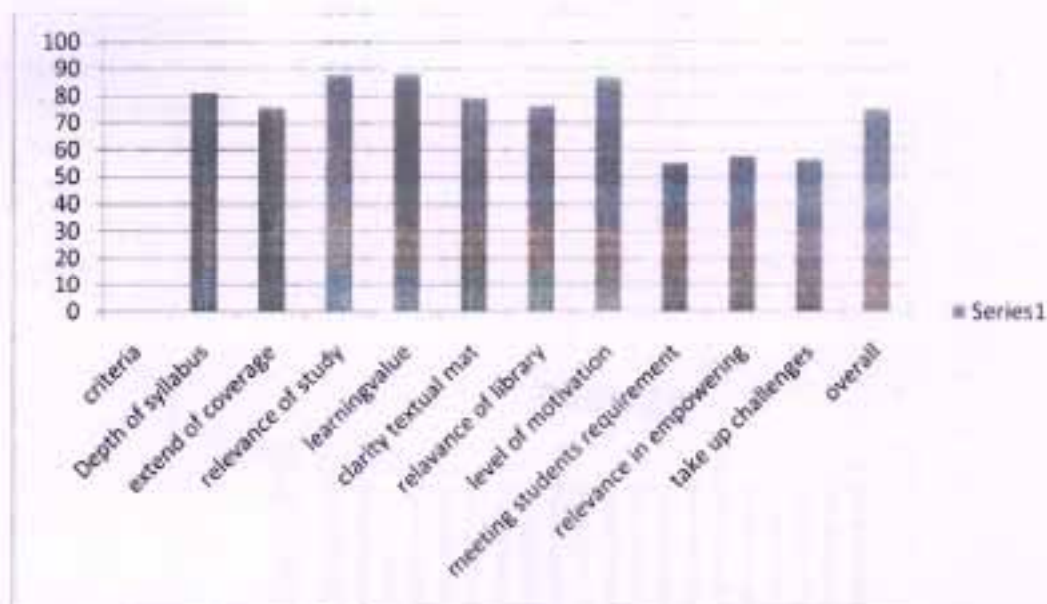


Principal
Sree Narayana College
Sivagiri, Varkala

level meeting. All the faculty members mentioned the need to improve the infrastructural facilities of the dept due to the increase in number of students. A formal request was given to the principal in this regard. The matter was also discussed with the management representatives.

Curriculum Evaluation

Criteria	Average
Depth of syllabus	81
extend of coverage	76
relevance of study	88
learning value	88
clarity textual mat	79
relevance of library	76
level of motivation	87
meeting students requirement	55
relevance in empowering	58
take up challenges	57
overall	76



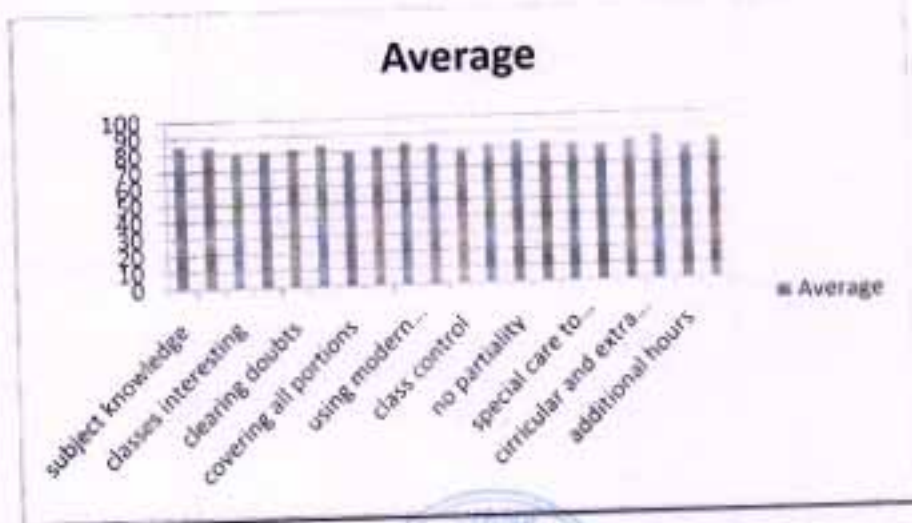
The curriculum evaluation showed that curriculum design is not meeting the students requirements. The relevance of curriculum in empowering students and taking up challenges of modern life is not satisfactory. These areas were discussed in the dept level meeting. The Head of the dept agreed to discuss the issues with the chairman, Board of Studies.



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Sri Narayana College
Sivagiri, Varkala

Teacher Evaluation

Criteria	Average
subject knowledge	85
communication skill	85
classes interesting	81
testing student knowledge	81
clearing doubts	82
well prepared	84
covering all portions	80
evaluate test papers and assignments	83
using modern technology	85
sincere and dedicated	84
class control	80
punctuality	83
no partiality	85
job oriented education	83
special care to weaker students	83
help and guidance	82
curricular and extracurricular advice	84
kind	86
additional hours	80
overall	84



Principal
 Sri Narayana College
 Changanassery, Kerala

The feedback analysis of teachers showed considerable improvement in all areas when compared to previous years analysis. The dept meeting discussed the results of feedback analysis. The Head of the dept praised the efforts taken by all the teachers in this regard.



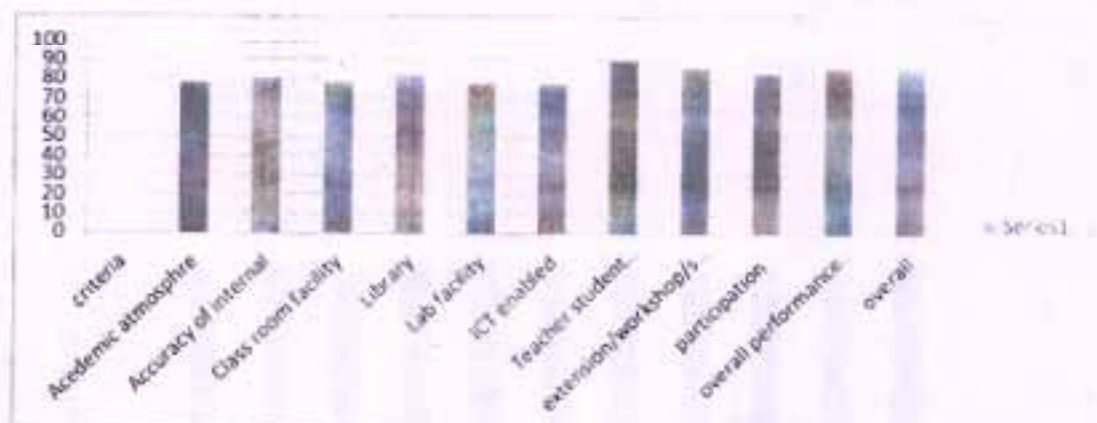

Principal
Sree Narayana College
Sivagiri, Varkala

B Com Finance Second Semester - 2018-21 Batch

Action Taken Report based on Feedback

Dept Evaluation

Criteria	Average
Academic atmosphere	79
Accuracy of internal	80
Classroom facility	79
Library	82
Lab facility	78
ICT enabled	78
Teacher student relationship	90
extension/workshop/seminar	87
participation	84
overall performance of teachers	87
Overall	87

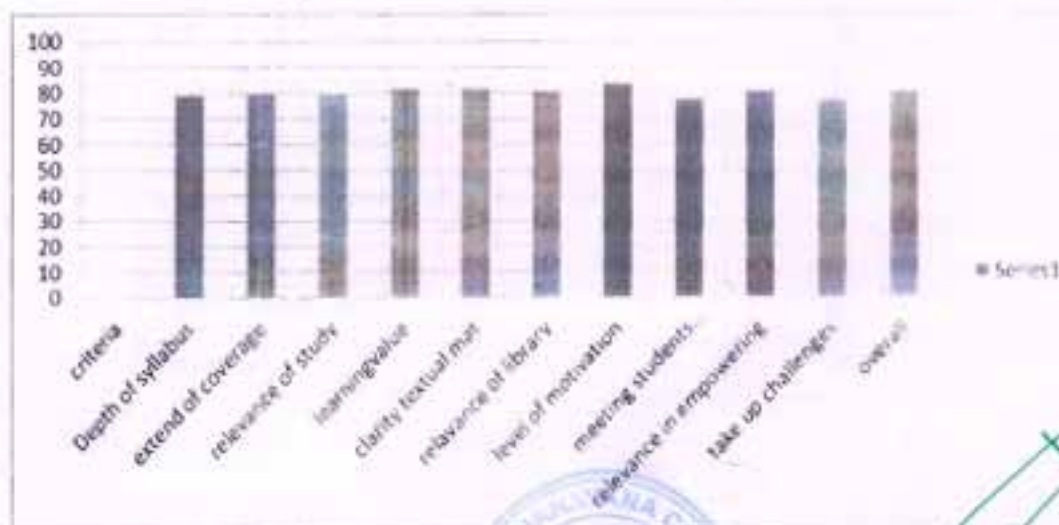


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Principal
Sree Narayana College
Sree Narayana Varkala

From the above analysis it was found that Classroom facility, Lab facility and ICT usage is not satisfactory. The Dept reported the details of feedback regarding classroom and ICT facilities to the Principal and PTA and requested to take appropriate steps. The Department meeting discussed the feedback on criteria like library facility and accuracy of internal assessment and decided to take steps to enhance these aspects. The teachers were requested to pay more attention to the accuracy of internal assessment and organise more extension activities, workshops and seminars.

Curriculum Evaluation

Criteria	Average
Depth of syllabus	79
Extend of coverage	80
Relevance of study	80
Learning value	82
Clarity textual mat	82
Relevance of library	81
Level of motivation	84
Meeting students requirement	78
Relevance in empowering	81
Take up challenges	78
Overall	81



Principal
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Sivagiri, Varkala

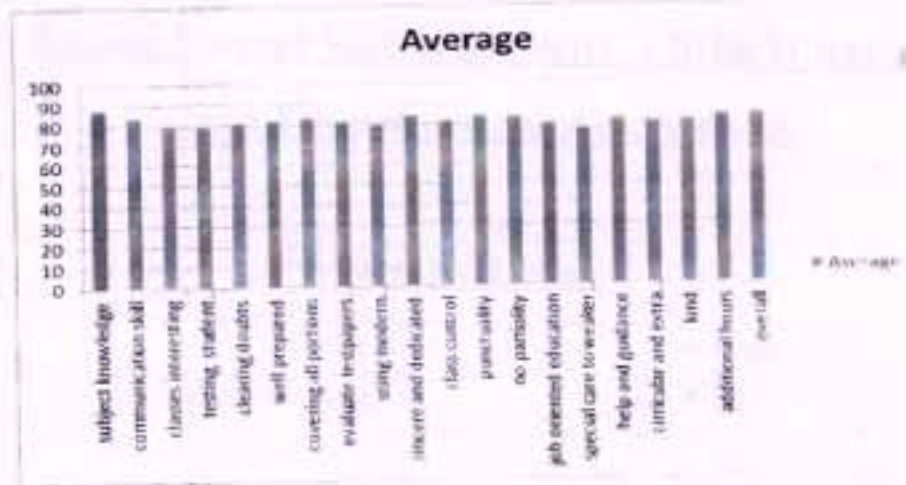
From the above analysis it is observed that the curriculum design is not meeting the student's requirements. As per the student's opinion, it is not making them capable of taking up the challenges of modern life. The dept meeting discussed this and consider it as a matter of serious concern. It was decided in the meeting to report the matter to Board of Studies immediately and to take corrective measures regarding this.

Teacher Evaluation

Criteria	Average
Subject knowledge	88
Communication skill	84
Classes interesting	80
Testing student knowledge	79
Clearing doubts	81
Well prepared	82
Covering all portions	83
Evaluate test papers and assignments	81
Using modern technology	79
Sincere and dedicated	84
Class control	81
Punctuality	84
No partiality	83
Job oriented education	79
Special care to weaker students	77
Help and guidance	82
Curricular and extracurricular advice	80
Kind	81
Additional hours	83
Overall	84



[Signature]
Principal
Sri Narayana College,
Sivagiri, Varkala



The feedback received from the second semester students with regard to teachers showed that aspects like special care to weaker students, testing students knowledge and using modern technology needs much improvement. To solve these issues Head of the Dept organised a special meeting and discussed these issues with the teachers. The opinion, explanations and suggestions of all the teachers were taken. For continuous assessment of students knowledge, it is decided to conduct subject wise quizzes, assignments, weekly revision tests, exam oriented doubt clearing sessions etc..

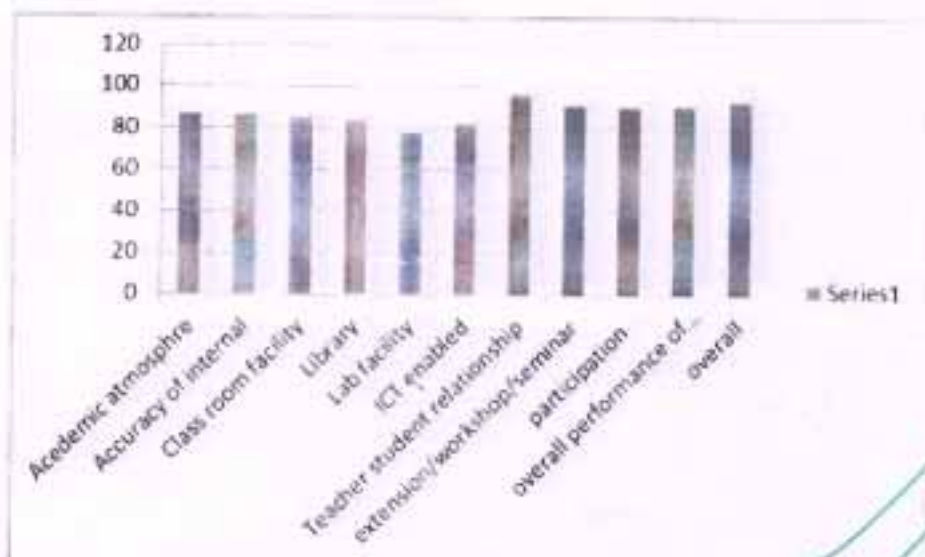
Principal
Sree Narayana College
Sivangiri, Varkala

B Com Finance Fourth Semester - 2018-21 Batch

Action Taken Report based on Feedback

Dept Evaluation

Criteria	Average
Academic atmosphere	86
Accuracy of internal	86
Classroom facility	85
Library	84
Lab facility	78
ICT enabled	82
Teacher student relationship	96
Extension/workshop/seminar	91
Participation	90
Overall performance of teachers	91
Overall	93



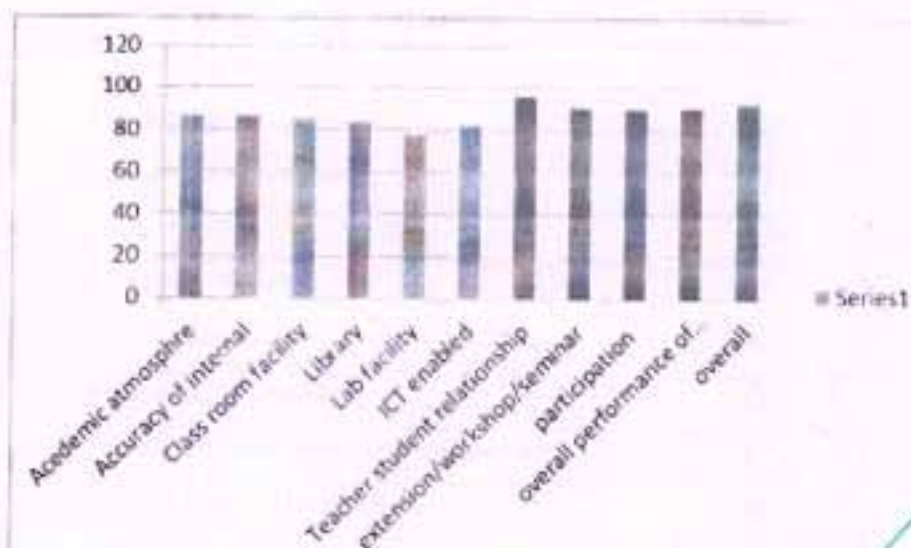
Principal
Sri Narayana College
Muvattupuzha, Varikada

B Com Finance Fourth Semester - 2018-21 Batch

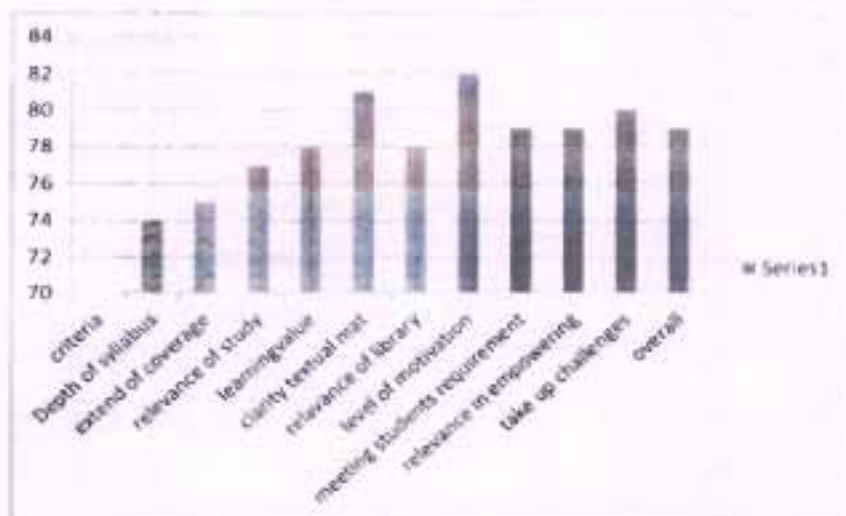
Action Taken Report based on Feedback

Dept Evaluation

Criteria	Average
Academic atmosphere	86
Accuracy of internal	86
Classroom facility	85
Library	84
Lab facility	78
ICT enabled	82
Teacher student relationship	96
Extension/workshop/seminar	91
Participation	90
Overall performance of teachers	91
Overall	93



Principal
Sree Narayana College
Sivagiri, Vattala



From the above analysis it is observed that the curriculum design is not meeting the student's requirements. As per the student's opinion, it is not making them capable of taking up the challenges of modern life. The dept meeting discussed this and consider it as a matter of serious concern. It was decided in the meeting to report the matter to Board of Studies immediately and to take corrective measures regarding this.

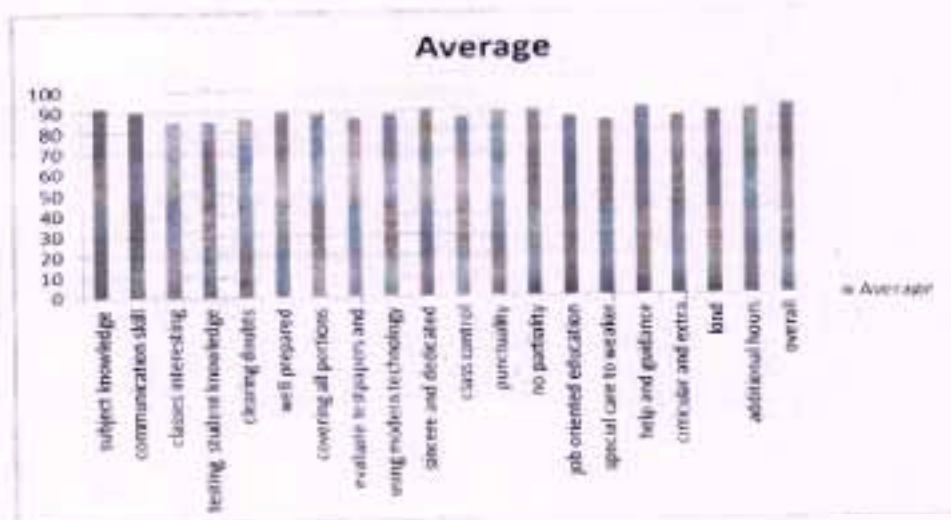
Teacher Evaluation

Criteria	Average
Subject knowledge	92
Communication skill	90
Classes interesting	87
Testing student knowledge	85
Clearing doubts	87
Well prepared	90
Covering all portions	89
Evaluate test papers and assignments	87
Using modern technology	89
Sincere and dedicated	91
Class control	87



[Signature]
Principal
Sree Narayana College
Varkala

Punctuality	90
No partiality	90
Job oriented education	87
Special care to weaker students	85
Help and guidance	91
Curricular and extracurricular advice	87
Kind	87
Additional hours	87
Overall	92



The feedback received from the fourth semester students with regard to teachers showed that aspects like special care to weaker students, testing students knowledge, additional hours taken after leave and being considerate to all students needs much improvement. To solve these issues Head of the Dept organised a special meeting and discussed these issues with the teachers. The opinion, explanations and suggestions of all the teachers were taken. The Head of the Dept requested all the teachers to take required number of compensatory classes proportionate to the lost hours due to leave taken and to submit this report. The teachers were asked to submit the details of remedial classes taken immediately.



Principal
Sree Narayana College
Varkala

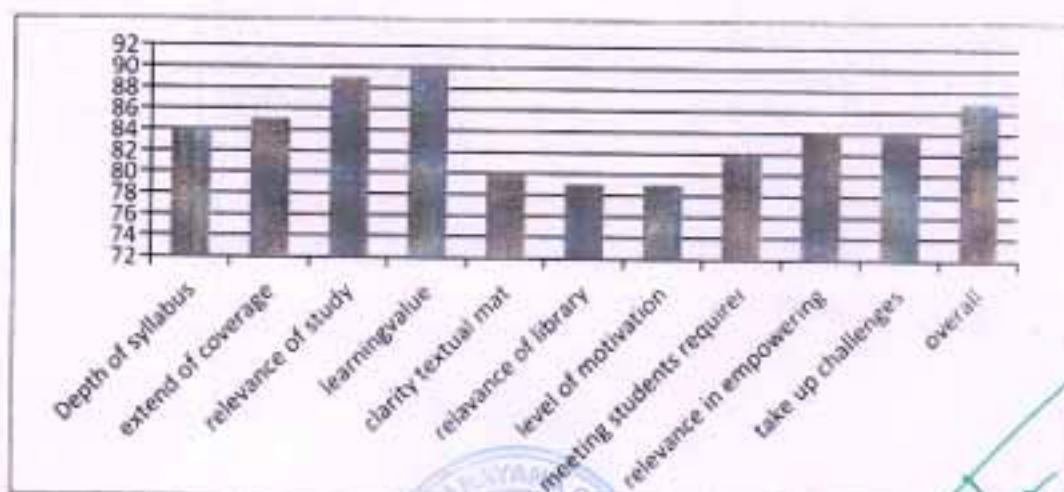
SREE NARAYANA COLLEGE, SIVAGIRI, VARKALA
DEPARTMENT OF COMMERCE, HOTEL MANAGEMENT AND CATERING
BCOM FINANCE (SEMESTER 1& 2, 2019-2022 BATCH)

ANALYSIS OF FEEDBACK

I. CURRICULUM FEEDBACK ANALYSIS

A curriculum is the combination of instructional practices, learning experiences, and student's performance assessment that are designed to bring out and evaluate the target learning outcomes of a particular course. As far as an aided college is concerned, the college is having no role in preparing the curriculum as it is prepared and given by the university. The feedback of the beneficiaries of curriculum shows the following result.

Sl. No	Criteria	Average
1	Depth of syllabus	84
2	Extend of coverage	85
3	Relevance of study	89
4	Learning value	90
5	Clarity of textual matter	80
6	Relevance of library	79
7	Level of motivation	79
8	Meeting students requirement	82
9	Relevance in empowering	84
10	Take up challenges	84
11	Overall	87



[Signature]
Principal
Sree Narayana College
Sivagiri, Varkala

Action Taken Report

The feedback analysis of curriculum shows that, majority of the students find that the syllabus is relevant and able to inculcate values in them. But, the level of motivation given, relevance of library usage and clarity in textual matters are less compared to other aspects. Students are of the opinion that the syllabus is not up to the level to inculcate motivation in students and the clarity of certain aspects in syllabus needs to be improved. It was decided to bring the matter to the Board of Studies in Commerce, University of Kerala to resolve the problem.

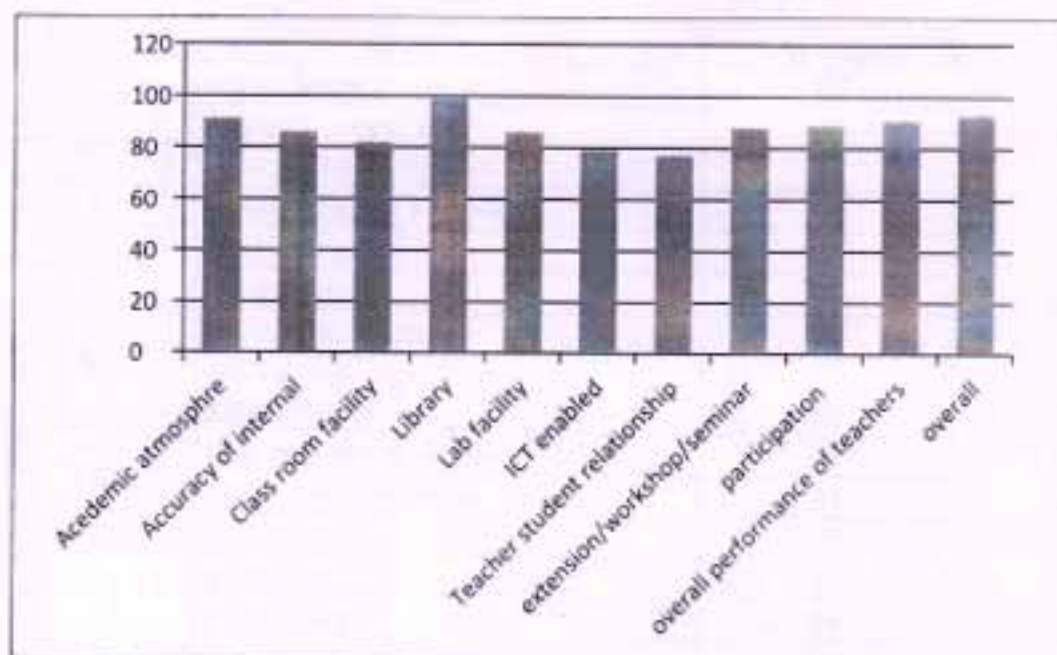
2. DEPARTMENT FEEDBACK ANALYSIS

The evaluation of a department is usually done by its real beneficiaries, ie, Students. Department of Commerce is the second largest department in our college and taking continuous efforts in providing all the possible advantages in teaching and learning process as well as in infrastructure facilities. Student evaluation of the department is given below.

Sl. No	Criteria	Average
1	Academic atmosphere	91
2	Accuracy of internal	86
3	Class room facility	82
4	Library	99
5	Lab facility	86
6	ICT enabled	79
7	Teacher student relationship	77
8	extension/workshop/seminar	88
9	participation	89
10	overall performance of teachers	91
11	overall	93




Principal
Sri Jagadgurur Narayana College
Varadacharya, Varadacharya, Varadacharya



Action Taken Report

The overall analysis of the feedback of department shows that above 90 percentage students are satisfied with the performance of the department as well as the facilities provided. But, some students are of the opinion that the teacher student relationship needs to be improved little more. Department have to take necessary steps to improve the classroom facility little more and the usage of ICT needs to be improved by the teachers. The matter was discussed in the department meeting and all the teachers agreed to use ICT facilities in their teaching process. It was decided to bring the matter of improvement of infrastructure facilities in front of principal, PTA and RDC.

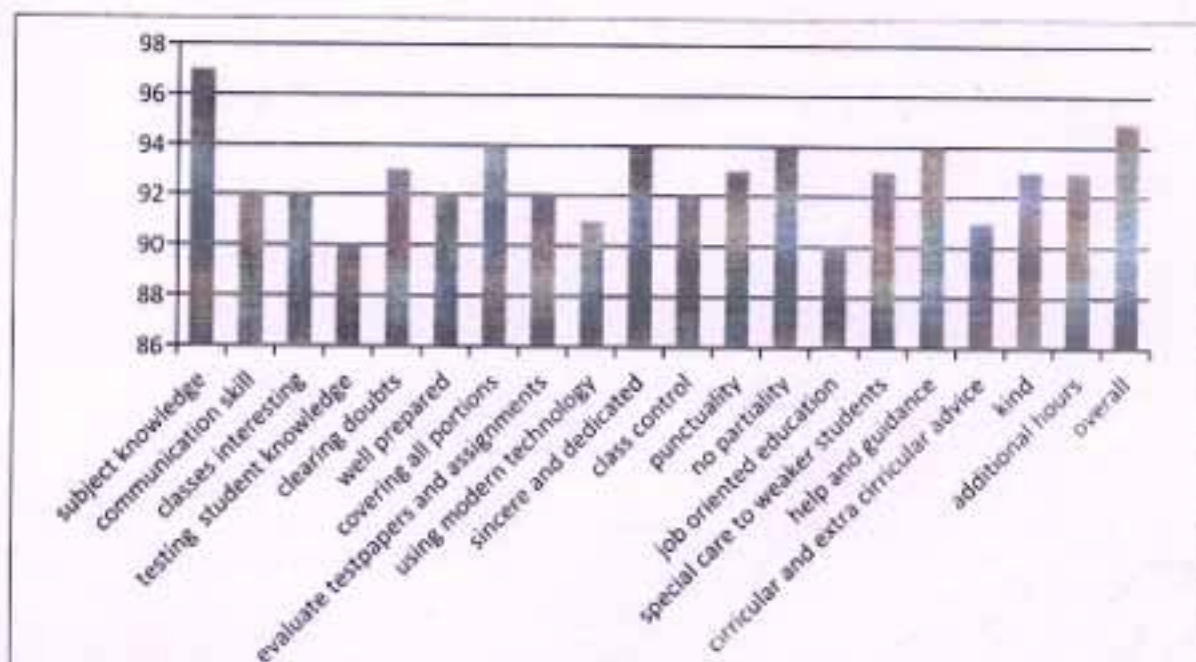
3. TEACHER FEEDBACK ANALYSIS

Department of Commerce is having 6 full time faculty members and a part time law lecturer. As far as the first year students are concerned, there will be teachers from English department and Malayalam department for teaching. Student's evaluation on teachers is given below.



[Handwritten Signature]
Principal
Sree Narayana College
Vayalar, Varadachari

Sl. No	Criteria	Average
1	Subject knowledge	97
2	Communication skill	92
3	Classes interesting	92
4	Testing student knowledge	90
5	Clearing doubts	93
6	Well prepared	92
7	Covering all portions	94
8	Evaluate test papers and assignments	92
9	Using modern technology	91
10	Sincere and dedicated	94
11	Class control	92
12	Punctuality	93
13	No partiality	94
14	Job oriented education	90
15	Special care to weaker students	93
16	Help and guidance	94
17	Curricular and extracurricular advices	91
18	Kind	93
19	Additional hours	93
20	Overall	95



Principal
Sree Narayana College
Varkala

Action Taken Report

The overall assessment of teachers by the students shows a favourable result as the overall average comes to 95. But the teachers need to give special care in certain areas like testing student knowledge, providing job oriented education, giving extracurricular advices and in using modern technology. The matter was discussed in the department meeting and it was decided to conduct more class tests to evaluate the student knowledge. It was also decided to provide job oriented classes to the students at the earliest and it was decided to give more classes using modern technological facilities. One faculty member from the department was given charge to give more guidance in extracurricular areas and to make sure the participation of students in different extracurricular aspects.




Principal
Sri Narayana College
Sivagiri, Varkala